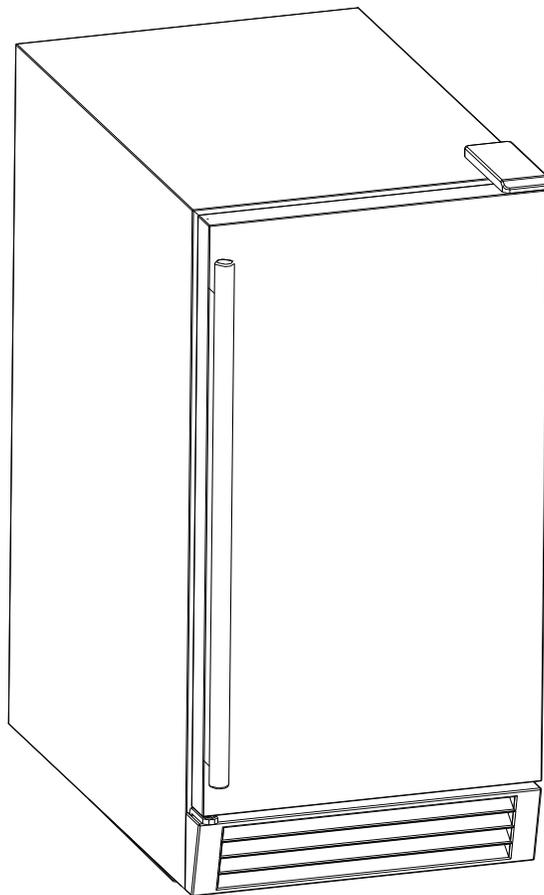


# Vinotemp®

A PROUD HERITAGE OF EXPERIENCE & QUALITY



## **AUTOMATIC ICE MAKER**

VT-ICEMAKER15

OWNER'S MANUAL



WWW.VINOTEMP.COM

## **General Operating Instructions**

Remove all external and internal packaging from your appliance. Be sure that all parts have been included before discarding any packaging materials. You may want to keep the box and packing materials for use at a later date.

Upon receipt and inspection of unit, the supply cord must be replaced if it is damaged. Contact our customer service at 1-800-777-8466 or [info@vinotemp.com](mailto:info@vinotemp.com).

**READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE**  
**-Save these instructions-**

**To register your product, visit:**  
**<http://www.vinotemp.com/Warranty.aspx>**  
**Register your warranty within 10 days of receiving the unit.**  
**Please be sure to retain your proof of purchase.**

# TABLE OF CONTENTS

IMPORTANT SAFETY INSTRUCTIONS .....	4
PARTS AND SPECIFICATIONS .....	5
TECHNICAL DATA .....	6
ELECTRICAL CONNECTION .....	6
CORD INSTRUCTIONS .....	6
INSTALLATION INSTRUCTIONS.....	7
OPERATING YOUR ICE MAKER .....	9
CARE AND MAINTENANCE .....	12
PROBLEMS WITH YOUR ICE MAKER.....	14
TROUBLESHOOTING GUIDE .....	14
TERMS AND CONDITIONS .....	15
SERVICE & IMPORTANT NOTICE .....	16

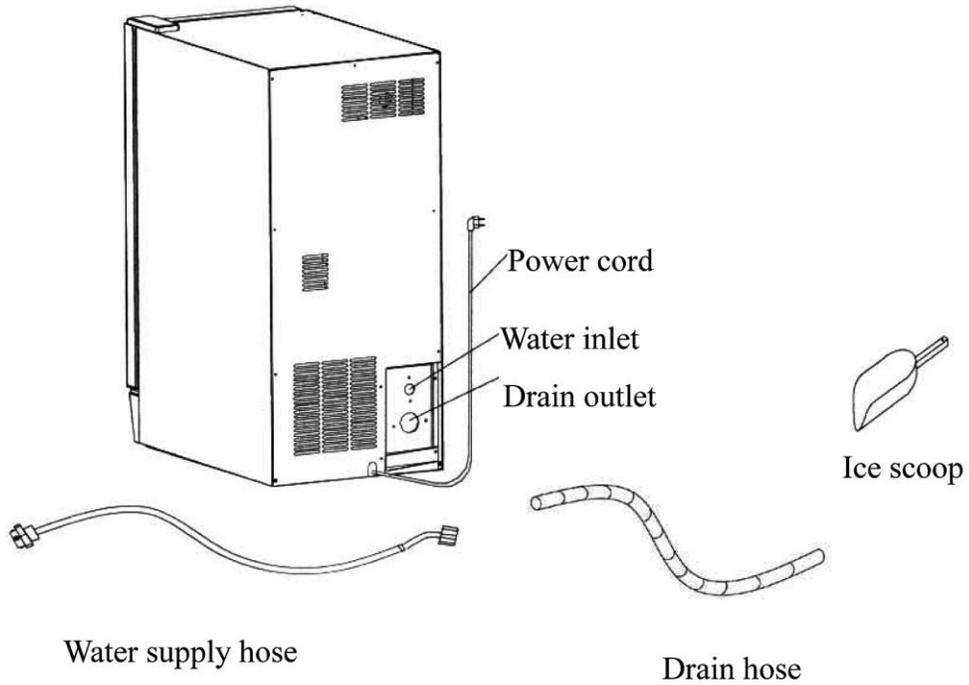
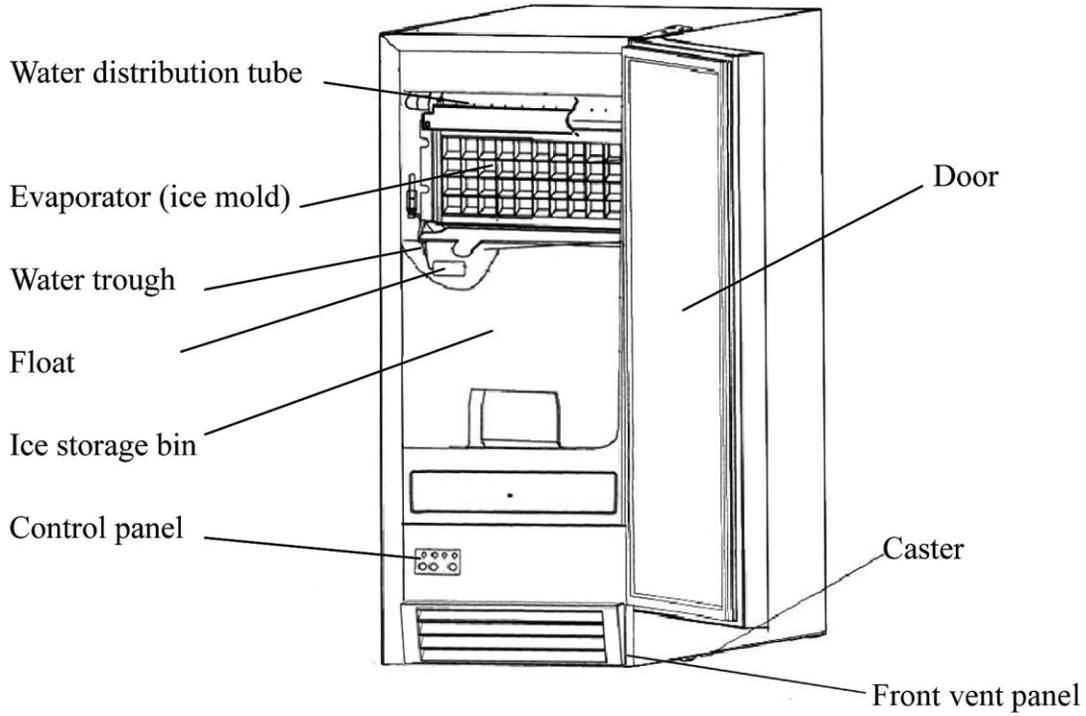
# IMPORTANT SAFETY INSTRUCTIONS



To reduce the risk of fire, electrical shock or injury when using your appliance, follow these basic precautions:

- Do not operate this or any other appliance with a damaged cord.
- Always unplug the appliance or disconnect power and shut off the water line before cleaning or performing maintenance. Do not run cord over carpeting or other heat insulators and do not cover cord. Keep cord away from high traffic areas.
- Exercise caution and use reasonable supervision when appliance is used near children. Never allow children to operate, play with or crawl inside the appliance. Keep packing materials away from children.
- Do not clean appliance with flammable fluids. Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- Do not operate with housing panels removed.
- Do not touch the evaporator with your hand while the appliance is operating.
- Do not touch the condenser fins, they are sharp and can be easily damaged.
- Exercise caution when moving and installing ice maker. The unit is heavy and may require two or more people when moving the unit to prevent strain or injury.
- When disposing of refrigerated appliances, special handling is often required. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.
- Do not attempt to repair or replace any part of your appliance unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Locate the unit away from direct sunlight and sources of heat (stove, heater, radiator, etc).
- To protect against electric shock, do not immerse appliance, plug or cord in water or other liquids. Avoid locating the unit in moist areas.
- Do not use this appliance for other than its intended purpose.
- Place the appliance on a solid, level surface. It is important that the ice maker be level for optimal performance.
- Ensure that all hoses are in good condition without any damage and check for leaks once the water line is connected.
- Turn on the water supply tap before switching on the ice maker. Never turn the water supply tap off when the ice maker is working.
- To avoid injury or death from electrical shock, do not operate the unit with wet hands, while standing on a wet surface or while standing in water.
- To ensure proper ventilation for your ice maker, the front of the unit must be completely unobstructed. Choose a well-ventilated area with temperatures above 45°F and below 110°F.
- The ice maker must be installed with all plumbing, electrical and water connections in accordance with state and local codes.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your ice maker.
- **WARNING:** Risk of child entrapment and suffocation. Before you throw away this or an old unit, remove the door. Leave the shelves in place, so that children may not easily climb inside.

# PARTS AND SPECIFICATIONS



# TECHNICAL DATA

Model No.	VT-ICEMAKER15
Voltage	AC 115V
Frequency	60 Hz
Rated Current (Ice Making/Harvest)	3.7A/4.8A
Power Input	260W
Power Consumption (kWh/100lbs ice)	13.2
Refrigerant	R134a, 7.06oz
Ambient Temperature Range	45°- 110° F
Operating Water Temperature Range	41°- 90° F
Maximum Ice Storage	25 lbs
Ice Making Capacity (24 hours)	Approx. 44 lbs
Ice Cube Dimensions	0.75" x 0.75" x 1"
Approx. Net Weight	84 lbs
Approx. Dimensions with feet (W x D x H)	14.625" x 24.875"x 33.375"
Approx. Dimensions with casters (W x D x H)	14.63" x 23.63"x 34.90"

## ELECTRICAL CONNECTION

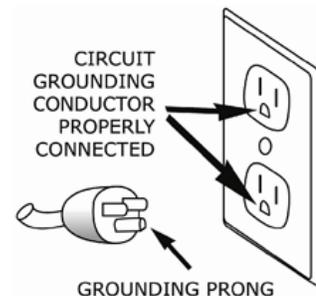
- Do not under any circumstances cut or remove the third ground prong from the power cord supplied. For personal safety, this appliance must be properly grounded.
- The cord should be secured behind the unit and not left exposed or dangling to prevent accidental injury.
- Never unplug the unit by pulling the power cord. To disconnect the appliance, always grip the plug firmly and pull straight out from the wall outlet. When moving the unit, be careful not to damage the power cord.
- The ice maker should always be plugged into its own individual electrical outlet with a voltage rating that matches the rating label on the unit.
- A standard electrical supply (115V AC only, 60Hz, 15A), properly grounded in accordance with the National Electrical Code and local codes and ordinances, is required.

**IMPORTANT:** Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged, frayed or shows cracks or abrasions across its length, have it replaced at an authorized service center.

## CORD INSTRUCTIONS

For your protection, this unit should be properly grounded. Unit is equipped with a 3-conductor cord set that has a molded 3-prong grounding-type plug, and should be used in combination with a properly connected grounding-type outlet as shown in figure A.

It is not recommended to use this unit with an extension cord or power board. Please ensure that the appliance is plugged directly into the electrical outlet.



# INSTALLATION INSTRUCTIONS

## Before Using Your Ice Maker

- Remove all exterior and interior packing material.
- Check to be sure that the appliance is in good condition and that the following parts are included:
  - 1 Ice scoop
  - 1 Ice storage bin
  - 5 ft. Drain hose
  - 9 ft. Water supply hose
  - 1 Instruction manual
- Before connecting the ice maker to the power source, let the unit stand upright for 24 hours. This will reduce the possibility of malfunction in the cooling system from transportation.
- Clean the interior surface and ice bucket with lukewarm water using a soft cloth.

**IMPORTANT:** This ice maker should be installed by qualified personnel.

## Installation of Casters

Castors are necessary for a mobile install and are ideal for rolling the unit from one location to another.

- Tighten casters with locks into the impressions at the front of the unit
- Tighten casters without locks in the impressions at the back of the unit.

## Positioning Your Ice Maker

- Position the unit in a dry and well-ventilated place. Avoid placing the ice maker near any source of heat or moisture, or in direct sunlight. The recommended ambient temperature should be between 45° and 110°F.
- To allow for proper circulation, the ice maker requires at least a 4" clearance at the back, 1" clearance at the sides and 1" clearance at the top. The front should be unobstructed. The installation should allow the unit to be pulled forward for servicing if necessary.
- Place unit on a flat surface that is strong enough to support the unit when fully loaded.
- The ice maker is designed to be freestanding, recessed (under a cabinet) or built-in.

## Leveling the Ice Maker

- The ice maker must be level to ensure optimal flow through the evaporator. A unit that is not level may result in reduced ice production and noise. A carpenter's level is recommended to ensure level placement.
- The unit can be raised or lowered by adjusting the leveling legs at the bottom of the ice maker.
  - To lower a side of the ice maker, turn the leveling legs to the right.
  - To raise a side of the ice maker, turn the leveling legs to the left.

**IMPORTANT:** When installing in a cabinet or on the floor, you must adjust the feet to level the ice maker and lock the rollers. If the floor is level, revolve the two front feet to touch the floor.

## Connecting the water supply

**IMPORTANT:** Improper water line connection may result in flooding. Professional installation is recommended. Review state and local plumbing codes before installation.

- The ice maker requires a continuous water supply with a minimum pressure of 15 psig and a static pressure not to exceed 80 psig.
- The temperature of the water feeding into the ice maker should be between 41°F and 90°F for proper operation.
- Deionized water is not recommended for use with this unit.
- Ensure that hoses are not damaged during installation and check for leaks after connecting the water line.
- Connecting the water line (requires ½ inch open-end wrench, Phillips screwdriver)
  1. Turn off main water supply and turn on the nearest faucet long enough to clear the line of water.
  2. Find a ½" to ¾" vertical cold water pipe within range of the install location (the water supply hose provided with the ice maker is 9 feet long).
  3. A shut-off valve must be installed to the main water supply. If the water pipe has a plain piece of copper tubing, attach a ¼" O.D. compression union to the tubing and remove the nut.
  4. Connect the nut of the water supply hose to the tap, and connect the other end to the water inlet. Tighten firmly by hand, then one-half turn with the wrench.
  5. Turn on main water supply and tap. Check for water supply connection leaks. Tighten every connection (including connection at the water inlet).

**IMPORTANT:** Pay close attention to the "Water inlet" and "Drain outlet" markings when connecting the water supply hose and drain hose.

## Connecting the drain line

The drain line must be connected before using the ice maker. If there is a drain line near the ice maker or if the unit is to be used outside, it is best to drain water to the drain line through the drain hose provided with the ice maker.

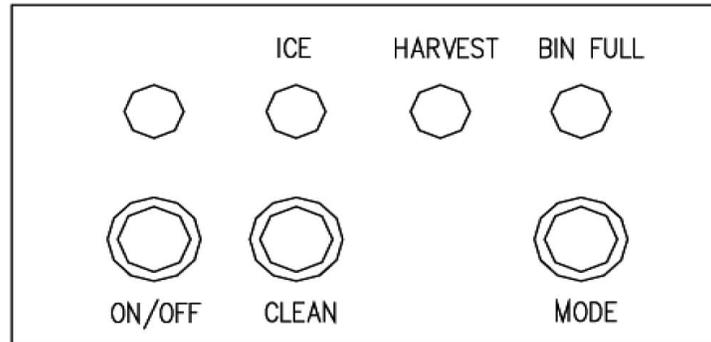
1. Locate the floor drain near the ice maker. The length of the drain hose provided is 5 feet. Remove the rear drainage plug from the drain outlet at the rear of the ice maker. Connect the nut of the drain outlet to the water draining hose, and insert the other side of the hose into the drain line. Never allow the drain hose to hang or loop higher than the bottom of the ice storage bin.
2. All horizontal runs of drain lines must have a fall of ¼ inch per foot. An air gap will likely be required between the ice maker drain tube and the drain/waste receptacle. A standpipe with a trap below it or a floor drain is acceptable for the drain/waste receptacle.
3. Pour 1 gallon of water into the ice storage bin to check for leaks in the drainage system. Tighten any connections that leak.

**IMPORTANT:** This ice maker is not a freezer. Infrequent drainage will cause a high rate of melting in the ice storage bin.

# OPERATING YOUR ICE MAKER

**IMPORTANT:** Although the unit has been tested and cleaned at the factory, due to long-term transit and storage, the first batch of cubes must be discarded.

## CONTROL PANEL



### Control Panel Buttons and LEDs

- **ON/OFF button**  
Pressing the ON/OFF button alternates between turning the ice maker on and off.
- **MODE button**  
Pressing the MODE button alternates modes between Freeze and Harvest, reflected by the status of the Green and Yellow LEDs.
- **CLEAN button**  
This button is used in triggering the wash cycle and setting ice size.
- **Bin Full LED Indicator Light (Red)**  
This light comes on to signify that the ice storage bin is full or that something is possibly blocking the ice-full probe. The unit will stop working. When ice cubes are removed from the bin and the ice-full probe is freed, the red light will flash for 3 minutes and then the unit will restart and return to Freeze mode.
- **Ice LED Indicator Light (Green)**  
This light comes on to signify that the unit is in Freeze mode. This is controlled by a temperature probe on the evaporator. When it flashes, the unit is working in the ice making mode controlled by a fixed timer.
- **Harvest LED Indicator Light (Yellow)**  
This light comes on to signify that the unit is in Harvest mode, controlled by the ice-full probe.  
**NOTE:** When both the Green and Yellow Indicator Lights are lit, the unit is in cold preservation mode.

### Ice Size Adjustment

To adjust ice cube size, press and hold the “Clean” and “Mode” buttons together at the same time for at least 3 seconds. The unit will then enter Ice Size Adjustment mode and the yellow LED will blink continuously in this mode. Use the “Clean” or the “Mode” buttons to then select a desired ice cube size.

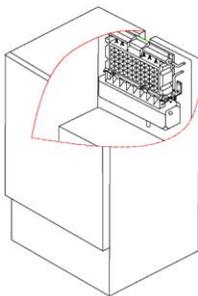
- **Smaller:** By pressing the “Clean” button you can decrease the size of the ice cubes made. The green LED will blink as the size is lowered. When the lowest possible size is reached, the green LED will remain lit.
- **Bigger:** By pressing the “Mode” button you can increase the size of the ice cubes made. The red LED will blink as the size is increased. When the largest possible size is reached, the red LED will remain lit. After 10 seconds of inactivity, the unit will return to the previous mode.

**NOTE:** During the ice size adjustment, the “Bin Full”, “Ice” and “Harvest” LEDs blinking all at once indicate that the unit is in the default factory setting for ice size.

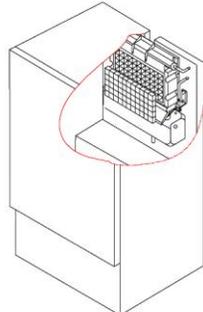
## Making Ice

Once the ice maker has been properly installed, it is ready for operation.

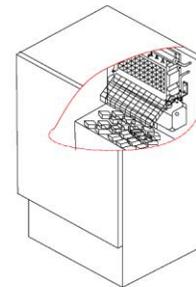
- Turn on the water tap, let the water trough fill, then set the ON/OFF button to the ON position on the front panel. The ice maker will start working automatically.
- After 3 minutes, the machine will automatically switch to the freeze cycle, and the sound of water flowing will be heard.
- When the batch of ice has been fully formed, ice will automatically be harvested to the ice storage bin.
- When the ice storage bin is full, the sheet of cubes will not fall completely and will hold the ice-full probe open. The machine automatically stops making ice and progresses to the cold preservation stage. During this stage, the compressor works regularly to keep the temperature low to reduce melting.
- The unit will start making ice again after the ice cubes are removed and the ice-full probe swings back to operating position.



**Freeze Cycle**



**Harvest Cycle**



**Cold Preservation**

### IMPORTANT:

- Never turn the water supply tap off when the ice maker is working.
- Never touch evaporator when unit is running.
- To promote proper ice formation and reduce melting, keep the ice maker door properly closed except when taking ice from the unit.

## Ice Maker Cycles

Your Ice Maker has two distinct cycles it will run.

- **Freeze:** During the freeze cycle, the compressor is pumping refrigerant, the fan motor is blowing air, and the water pump is circulating water. When the batch of ice has been fully formed, the ice maker stops and begins the Harvest cycle.

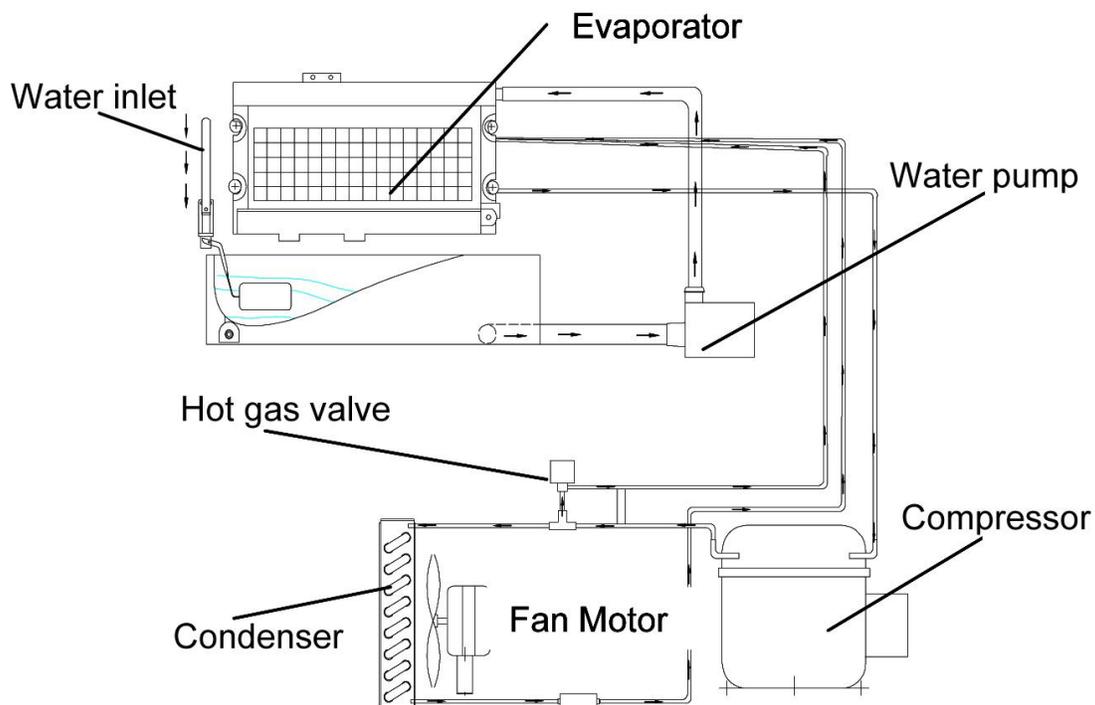
- **Harvest:** During the harvest cycle, the compressor is still operating, but the water pump has stopped. The ice cubes will slide off the evaporator into the storage bin, and the freeze cycle will restart when all the cubes have been harvested.

When the ice bin is full, the ice maker will go into cold preservation mode and runs while maintaining a low temperature.

**NOTE:** A complete cycle of the two stages takes between 15 and 40 minutes, depending on temperature and operating conditions.

### How Your Ice Maker Uses Water

The ice maker begins with a fixed amount of water that is contained in the water trough. As the water flows to the freezing evaporator surface, the portion of water that does not contain mineral impurities freezes and sticks to the ice cube molds. The water containing impurities falls back into the water trough. During the ice making process, fresh water enters the water trough while the water in the trough freezes continuously in the evaporator.



### Sounds

Your new ice maker may make sounds that are not familiar to you. Most of the new sounds are normal. Hard surfaces like the floor and walls can amplify the sound. Sounds may be caused by:

- Rattling noises coming from the flow of the refrigerant or the water line. Items stored on top of the ice maker can also make noises.
- The high-efficiency compressor may make a pulsating or high-pitched sound.
- Water running may make a splashing sound.
- You may hear air being forced over the condenser by the condenser fan.
- During the harvest cycle, you may hear the sound of ice cubes falling into the ice storage bin.

## CARE AND MAINTENANCE

Periodic cleaning and proper maintenance will ensure efficiency, top performance, and a long life for your ice maker. The maintenance intervals listed are based on normal conditions.

**NOTE:** Never keep anything in the ice storage bin that is not ice: objects like wine and beer bottles are unsanitary and labels may slip off and plug up the drain.

### Cleaning

Never use solvent based cleaning agents or abrasives on the interior of the unit. These cleaners may transmit taste to the ice cubes and damage or discolor the interior.

**Exterior:** The door and cabinet of the ice maker can be cleaned with a mild detergent and warm water solution. Use a soft sponge and rinse with clean water. Dry with a soft clean towel.

- **Interior:** The ice storage bin should be sanitized occasionally. The ice water trough should be cleaned before the ice maker is used for the first time and after an extended period of inactivity.
  - Unplug or disconnect the power supply to the unit.
  - Open the door and remove the removable ice storage bin. With a clean cloth, wipe the interior of unit and ice bin with a sanitizing solution made of 1 ounce of household bleach or chlorine and 2 gallons of hot (95°F–115°F) water.
  - Rinse thoroughly with clean water
  - Connect a hose to the drain outlet at the rear of the unit to drain water completely.
  - Replace the ice storage bin in the ice maker and then reconnect the power to the unit.
- **Condenser**

The condenser should be cleaned at least once every six months. A dirty or clogged condenser prevents proper airflow, reduces ice making capacity, and causes higher than recommended operating temperatures that may lead to component failure.

  - Unplug or disconnect the power supply to the unit.
  - Remove the two screws on the front cover and gently pull the cover off. Locate the condenser filter. This can be lifted out and cleaned with a brush or running water. Remove dirt and lint from the condenser fins and the unit compartment with the brush attachment of a vacuum cleaner. Do not touch the fins by hand as they are sharp.
  - Replace the filter and front cover, and then reconnect the ice maker to the power supply.
- **Water Distribution Tube**

When ice cubes are incompletely formed or the output of ice cubes is low, the water distribution tube may be blocked. Set the power switch to the OFF position, rotate the water distribution tube, locate the holes in the distribution tube and use a pointed object such as a toothpick to dredge the holes. Rotate the water distribution tube back to its original position. If the tube is badly blocked, clean it as follows:

  - Shut off the water supply and disconnect the water hose from the distribution tube.
  - Lift the right side up and then remove the distribution tube.
  - With a brush, clean the tube with a dilute solution of warm water and a mild detergent such as dishwashing liquid. After removing the dirt and lint from the surface, rinse the tube with clean water.
  - Replace the distribution tube and then reconnect the water supply.

- **Ice-making system**

Minerals removed from water during the freezing cycle will eventually form a hard, scaly deposit in the water system. Cleaning the system regularly helps remove the mineral scale build up. Hard water and a less effective filter may require the cleaning system to be cleaned more regularly, up to once every 6 months.

- Ensure that there is no ice on the evaporator. If ice is being formed, wait for the cycle to complete before turning the ice maker OFF.
- Remove all ice from the ice storage bin.
- Keep the ice maker connected to the water supply. Pour 8 oz. of Ice Maker Cleaning Solution (nickel-safe) into the water trough. Wait 5 minutes, then press the ON and Clean buttons at the same time. The Cleaning cycle will initiate and the unit will run the Automatic Clean Mode.
- The unit will complete the Cleaning cycle after 30 minutes, or the cycle can be stopped by pressing the Clean button again, after which the unit will progress to the freeze stage. Allow at least 20 minutes in Automatic Clean Mode for proper cleaning. After cleaning, press the ON/OFF switch again. Use a drain hose on the front of the water trough to drain off the waste water to a convenient container. Do not drain the waste water to the inside of the cabinet.
- Repeat steps 3 and 4 three times (without the Ice Maker Cleaning Solution) to rinse the ice making system thoroughly.
- Prepare a sanitizing solution made of 1 ounce of household bleach and 2 gallons of hot water (95° to 115°F). Wipe the entire bin inside and outside, covering the entire surface of the walls.
- Fill a spray bottle with the sanitizing solution and spray all corners and edges, making sure to cover all surfaces with the solution. Allow the solution to rest for 3 minutes, then wipe dry.
- Repeat step 3 and 4 once more to rinse the ice making system again.
- Set the Power switch to the ON position. The machine will return to the regular ice making mode. Discard the first batch of ice.

**IMPORTANT:** The Ice Maker Cleaning Solution contains acids. Do NOT use or mix with any other solvent-based cleaner products. Use rubber gloves to protect hands. Carefully read the material safety instructions on the container of the ice machine cleaner. Discard the first batch of ice produced after cleaning.

### **Long Term Storage or Relocation**

If you are intending to not use the ice maker for a long period of time, or want to relocate the ice maker, follow the steps below.

1. Shut off the water supply at the main source.
2. Disconnect the water supply line from the water inlet.
3. Shut off the electric supply at the main electrical power source.
4. Take out the ice storage bin to remove any remaining ice and water. Dry the bin.
5. Connect the drain hose to drain out any water, and then plug the drain outlet once complete.
6. Pull off the drainage tube of the water trough to drain off all water.
7. Leave the door open to allow for circulation and to prevent mold and mildew.
8. Leave water supply line and power cord disconnected until ready to reuse.

# PROBLEMS WITH YOUR ICE MAKER

Most common problems can be solved easily, saving you the cost of a possible service call. Try the following suggestions to see if you can solve the problem before contacting Vinotemp at [info@vinotemp.com](mailto:info@vinotemp.com).

## TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE
Ice Maker does not operate	<ul style="list-style-type: none"> <li>• Ensure ice maker is plugged in to electrical outlet.</li> <li>• Check for a blown fuse and replace if necessary.</li> <li>• Check if the power button is on.</li> <li>• Remove any ice cubes and ensure ice-full probe is free of ice.</li> </ul>
Water does not feed in after Ice Maker starts	<ul style="list-style-type: none"> <li>• Turn on the water supply tap.</li> <li>• Reconnect the water supply line.</li> </ul>
Ice Maker makes ice but bin does not fill completely	<ul style="list-style-type: none"> <li>• Clean the condenser if dirty.</li> <li>• Check for proper air flow and ventilation.</li> <li>• Ensure that the ice maker is not near any heat source.</li> <li>• Ensure that the ambient temperature and water temperature is within the acceptable range.</li> </ul>
Water is leaking from the Ice Maker	<ul style="list-style-type: none"> <li>• Normal condensation or water may fall during ice removal.</li> <li>• Tighten the water supply connection to ensure no leakage.</li> <li>• Ensure drain pipe is not higher than drain outlet.</li> </ul>
Ice cubes are partially formed or white at the bottom	<ul style="list-style-type: none"> <li>• Check for proper water supply pressure.</li> <li>• Check if water supply or filter is restricted.</li> <li>• Check for a water leak at the water trough.</li> </ul>
Ice Maker makes noise during operation	<ul style="list-style-type: none"> <li>• Sounds may be normal, refer to "Sounds" (pg. 12).</li> <li>• Level and lock the feet to ensure level standing.</li> </ul>
Ice Maker stops suddenly while making ice	<ul style="list-style-type: none"> <li>• Check the power supply line.</li> <li>• Ambient temperature may be high. Disconnect the ice maker until the ambient temperature is within allowed range.</li> <li>• The ice storage bin may be full. Remove some ice cubes and ensure the ice-full probe is free of ice.</li> </ul>
Scaling occurs frequently	<ul style="list-style-type: none"> <li>• The hardness level of the water may be too high. Install a water-softening device in front of the water inlet.</li> </ul>
Water leaks from the ice storage bin	<ul style="list-style-type: none"> <li>• The drain hole below the ice storage bin may be blocked. Remove the ice storage bin and clean the drain hole.</li> <li>• The drain hose may be improperly placed higher than the floor of the ice storage bin. Check the hose to make sure water can drain without hindrance.</li> </ul>

# TERMS AND CONDITIONS

Vinotemp International ("Seller") and the person or entity that acquires these goods from Seller ("Purchaser") hereby fully agree to the following terms and conditions of the sale: Shipping fees are the responsibility of the Purchaser whether freight prepaid or freight collect. Seller assumes no responsibility for the goods sold to the Purchaser once the goods have left the Seller's premises, including, but not limited to, late delivery by the moving carrier, or for events caused by any difficulty carrier incurs in attempting to fit the goods into the Purchaser's place of business or residence due to the size of the goods or otherwise. Purchaser assumes all responsibility for delivery, payment of freight, access, measurement, installation, hook-up, wiring, moving and storage of the goods. The transportation of all goods is subject to the terms and conditions which the moving carrier imposes on Purchaser including, but not limited to, additional charges imposed per flight of stairs, and/or additional charges resulting from the carrier's inability to safely and/or adequately use the building elevator to lift the goods to an upper floor. Any claim for damages incurred during shipment by the carrier of the goods are insured and handled directly with the carrier and must be noted at time of delivery. Any damages due to manufacture defects will be handled directly with Vinotemp International, subject to the limited warranty.

All sales are final, and unless authorized in writing by the Seller, Purchaser may not return the goods, under any circumstance. If Purchaser refuses to accept the goods, under any circumstance, the Purchaser is liable for the return and cost of freight both ways, and if Seller does take back the goods, there will be a restocking charge that is 35% of the purchase price of the goods. (Product must be in original packaging). Built-to-Order products (including Cabinets, Racking, and Accessories) are non-returnable. Purchaser must notify Seller of non-conforming goods within four days of delivery, after which time all goods are deemed accepted. If an order has been placed and production has started, cancellation of your order will be a 15% charge.

If Purchaser tenders payment with a check that has insufficient funds (NSF), or stops payment on a check or credit card for any reason, Purchaser agrees to pay for all costs associated with the Seller's collection or litigation of such a claim, including without limitation extra damages, court costs and attorneys' fees. Finance charges begin the date of invoice. Collection fees plus NSF fee of \$50 will be added to your invoice, which you agree to promptly pay. Title to the goods does not pass until payment is received in full by Seller and Seller retains a security interest in the goods until they are paid for in full.

**LIMITED WARRANTY:** Seller warrants that the goods will be free of defects in materials and workmanship as follows: Furniture style (wood) wine cabinets: all cooling unit parts for a period of 5 (five) years; cabinetry and labor (uninstalled) for a period of 12 (twelve) months from date of sale. For the metal cabinet wine units: parts and labor for cooling system and cabinetry for a period of 12 (twelve) months from date of sale. Thermoelectric Units: 90 (ninety) days from the date of sale (including Wine Coolers, Beer Dispensers, Humidor, Portofino Wood Cellars, and Refrigerators). Wine-Mate Split Systems and installed products are parts only for 1 year, no labor. Other Wine-Mate Cooling Systems are 5 years parts, 1 year labor. Wine Accessories and Racking Systems are not warranted. For a scratch and dent/refurbished unit, warranty is 3 months from your dated invoice (parts for function only, not cosmetic). There is no warranty on parts purchased separately. Removal and re-installation of unit is not included in warranted labor. Purchaser's exclusive remedy is limited, at Seller's option; to repair or replace defective part[s] with either new or factory reconditioned part[s]. Purchaser is responsible for shipping the unit pre-paid to designated facility and Seller will pay return shipping charges in the continental United States for items repaired under warranty within 12 (twelve) months from date of sale. Since the natural variation in texture, density, grain, color, tone and shade of wood is unavoidable; Seller does not guarantee the texture, color, tone or shade of the wood: nor does seller guarantee the colorfastness of wood or against peeling, chipping, cracking or scratching. Note: Unfinished wood is subject to warping; all wood surfaces must be sealed before placing cellar into service. Improper placement of the unit will void the warranty. By Vinotemp in writing, any third party repair facility must be pre-approved before providing parts free of charge. This limited warranty does not cover damage due to such things as accident, misuse, abuse, mishandling, neglect, acts of God, fires, earthquakes, floods, high winds, government, war, riot or labor trouble, strikes, lockouts, delay of carrier, unauthorized repair, or any other cause beyond the control of the Seller, whether similar or dissimilar to the foregoing. Seller is not responsible for any damages caused to Purchaser's property resulting from the good. This limited warranty applies only inside the Continental US. (Alaska, Puerto Rico and Hawaii are not warranted.)

For Element Grills (via Element Products LLC), grills have a 1 year comprehensive parts warranty on entire product. Three years limited parts warranty covering the stainless burner and a thirty day limited parts warranty on grill accessories. If grill is defective and unused plus all packaging and parts are intact, we will either replace the grill or provide service to repair the grill. Returned product must accompany all original packaging and parts and is subject to our 35% restocking fee (and freight both ways).

With Wine-Mate products, if the customer calls and the product is "defective", you must obtain a letter from your qualified refrigeration technician at the customer's cost, to verify that the unit was installed properly, with proper ventilation and the unit is truly malfunctioning due to manufacture defect.

Purchaser understands and acknowledges that the goods sold here are wine cellars, cigar humidors, and/or other similar units which house wine or cigars. Purchaser assumes all risk of using these units, including risk of spoilage, humidity variations, temperature variations, leaks, fire, water damage, mold, mildew, dryness and similar and any other perils that might occur.

Seller is not responsible for incidental or consequential damages, and there are no warranties, expressed or implied, which extend beyond the Limited Warranty described above. The implied warranties of merchantability and of fitness for a particular purpose are hereby expressly disclaimed. Some states do not allow the exclusion of incidental or consequential damages, or a waiver of the implied warranties of fitness and/or merchantability, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

In the event of any dispute between Seller and Purchaser arising out of or relating to these terms and conditions or to the goods sold generally, Purchaser must first file a written claim with Seller within ten days of the occurrence giving rise to the claim and wait an additional thirty days for a response before initiating any legal action. The sale and all terms are subject to California law. Any legal proceeding arising out of or relating to these terms and conditions or to the goods sold generally shall be brought solely and exclusively in the County of Los Angeles. In no event may Purchaser initiate any legal proceeding more than six months after the occurrence of the event giving rise to the dispute.

The above terms and conditions are the only ones governing this transaction and Seller makes no oral representations of any kind. These Terms and Conditions can only be modified in writing, signed by both Purchaser and Seller. 10/10

## **SERVICE & IMPORTANT NOTICE**

Upon receipt and inspection of unit, the supply cord must be replaced if it is damaged. Contact our customer service at 1-800-777-8466 or [info@vinotemp.com](mailto:info@vinotemp.com).

The manufacturer has a policy of continuous improvement on its products and reserves the right to change materials and specifications without notice.

### **WARNING:**

**Please do not place the unit within reach of children.  
For adult use only.**

Contact **[info@vinotemp.com](mailto:info@vinotemp.com)** with any questions or visit  
**[www.vinotemp.com](http://www.vinotemp.com)**



17621 S. Susana Road  
Rancho Dominguez, CA 90221  
[www.vinotemp.com](http://www.vinotemp.com)

Vinotemp is a registered trademark of Vinotemp International. All products, features, and services are subject to change without notice. We cannot guarantee the accuracy of the contents of this document. We disclaim liability for errors, omissions, or future changes.

© 2011 Vinotemp International. All rights reserved.